

I. MULTIPLE CHOICE (7 MKS)

Read the following passage and mark the letter A, B, C, or D on your answer sheet to indicate the correct answer to each of the following questions.

In most discussions of cultural diversity, attention has focused on visible, explicit aspects of culture, such as language, dress, food, religion, music, and social rituals. Although they are important, these visible expressions of culture, which are taught *deliberately* and learned consciously, are only the tip of the iceberg of culture. Much of culture is taught and learned implicitly, or outside awareness. Thus, neither cultural insiders nor cultural outsiders are aware that certain “invisible” aspects of their culture exist.

Invisible elements of culture are important to us. For example, how long we can be late before being impolite, what topics we should avoid in a conversation, how we show interest or attention through listening behavior, what we consider beautiful or ugly- these are all aspects of culture that we learn and use without being aware of it. When we meet other people whose invisible cultural assumptions differ from *those* we have learned implicitly, we usually do not recognize their behavior as cultural in origin.

Differences in invisible culture can cause problems in cross-cultural relations. Conflicts may arise when we are unable to recognize others’ behavioral differences as cultural rather than personal. We tend to misinterpret other people’s behavior, blame them, or judge their intentions or competence without realizing that we are experiencing cultural rather than individual differences.

Formal organizations and institutions, such as schools, hospitals, workplaces, governments, and the legal system are collection sites for invisible cultural differences. If the differences were more visible, we might have less misunderstanding. For example, if we met a man in a courthouse who was wearing exotic clothes, speaking a language other than ours, and carrying food that looked strange, we would not assume that we understood his thoughts and feelings or that he understood ours. Yet when such a man is dressed similarly to us, speaks our language, and does not differ from us in other obvious ways, we may fail to recognize the invisible cultural differences between us. As a result, mutual misunderstanding may arise.

Question 1: Which of the following was NOT mentioned as an example of invisible culture?

- A. How late is considered impolite
- B. What topics to avoid in conversation
- C. How people express interest in what others are saying
- D. What food to eat in a courthouse

Question 2: What is the main purpose of the passage?

- A. To explain the importance of invisible aspects of culture.
- B. To explain why cross-cultural conflict occurs.
- C. To point out that much of culture is learned consciously.
- D. To describe cultural diversity.

Question 3: The word “deliberately” in paragraph 1 is closest in meaning to _____.

- A. intentionally
- B. randomly
- C. slowly
- D. accurately

Question 4: The author implies that institutions such as schools and workplaces _____

- A. are unaware of cultural differences
- B. teach their employees about cultural differences
- C. reinforce invisible cultural differences
- D. share a common culture

Question 5: The word “those” in paragraph 2 refers to _____.

- A. people who speak a different language
- B. invisible cultural assumptions
- C. people from a different culture
- D. topics that should be avoided in conversation

Question 6: It can be inferred from paragraph 3 that conflict results when _____.

- A. one culture is more invisible than another culture
- B. people think cultural differences are personal
- C. people compete with those from other cultures
- D. some people recognize more cultural differences than others

Mark the letter A, B, C, or D on your answer sheet to indicate the most suitable response to complete the following exchange.

Question 7: Linh: "Aunty, I've passed the exam with flying colours."

Aunt: " _____ "

- A. That's right.
- B. How many colours?
- C. Sorry to hear that
- D. Congratulations!

Mark the letter A, B, C, or D on your answer sheet to indicate the word that differs from the rest in the position of the main stress in each of the following questions.

- Question 8:** A. persuade B. offer C. require D. create
Question 9: A. academic B. appropriate C. compulsory D. determined

Mark the letter A, B, C, or D on your answer sheet to indicate the sentence that best combines the pair of sentences in the following question.

Question 10: Most scientists know him well. However, very few ordinary people have heard of him.

- A. Not only scientists but also the general public know him as a big name.
- B. Many ordinary people know him better than most scientists do.
- C. Although he is well known to scientists, he is little known to the general public.
- D. He is the only scientist that is not known to the general public.

Mark the letter A, B, C, or D on your answer sheet to indicate the sentence that is closest in meaning to each of the following questions.

Question 11: "You had better see a doctor if the sore throat does not clear up" she said to me.

- A. She insisted that I see a doctor unless the sore throat did not clear up.
- B. She ordered me to see a doctor if the sore throat did not clear up.
- C. She reminded me of seeing a doctor if the sore throat did not clear up.
- D. She suggested that I see a doctor if the sore throat did not clear up.

Question 12: I forgot to lock the door before leaving.

- A. I didn't remember whether I locked the door before leaving.
- B. I locked the door before leaving, but I forgot about it.
- C. I remembered that I left the door locked before going out.
- D. I left without remembering to lock the door.

Mark the letter A, B, C, or D on your answer sheet to indicate the word(s) OPPOSITE in meaning to the underlined word(s) in each of the following questions.

Question 13: The quality of the students' work varies considerably.

- A. fluctuates B. stays unchanged C. remains unstable D. restrains

Question 14: A chronic lack of sleep may make us irritable and reduces our motivation of work

- A. calm B. miserable C. responsive D. uncomfortable

Mark the letter A, B, C, or D on your answer sheet to indicate the correct answer to each of the following questions.

Question 15: The man denied _____ us before.

- A. that he has seen B. having seen C. not to have seen D. to have seen

Finish each of the following sentences in such a way that it means the same as the sentence printed before it.

1. Sally regrets not having entered the competition.
Sally wishes _____.
2. She had just left when her mother called.
No sooner _____.
3. "How much does it cost to go to Rome by plane?" he asked himself.
He wondered _____.
4. She is very talented but she doesn't play the piano professionally.
Talented _____.
5. We have never experienced such a cold winter in Greece before.
It's the coldest _____.
6. If I were you, I wouldn't borrow his camera without asking.
You'd _____.
7. We didn't follow the directions, that's why we got lost.
If _____.
8. I think you should get a haircut.
It's about time _____.

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